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# 1 **Introduction**

# 2 Discussion

## 2.1 Overview of the current system

The only **advantage** of the present system is that it suits the capabilities of clients with low computer literacy. Those who are not familiar to use modern software can interact with the charity using more traditional communication forms like phone or email.

## 2.2 Requirements Definition

## 2.3 Use Case Diagram and Use Case Description

## 2.4 Activity Diagram

## 2.5 The Systems Lifecycle approach

# 3 Conclusion

**END OF PAPER**